

## RITEPAGE

Synchronize...

New Discussion...

New Project...

Active Discussions

History

Projects

Overview

16 18 20

22

Project 224

Owner 226

Description 228

Status 230

Agenda's from Internal Meetings	Frank Galdes	Use this project for all agendas & meeting notes from internal...	Resolved
R1 Pilot	Frank Galdes	Use this project for all pilot plans, issues, schedules, deploy...	Resolved
Patent Discussions	Frank Galdes	Use this project for any discussions around patents for both e...	Open
Feature Discussions - R1	Frank Galdes	Use this project for any discussions regarding R1 features.	Open
Business Plans	Frank Galdes	Use this project for all of the work we do around business pla...	Open
Competition Watch	Frank Galdes	Use this project to track all of our competitors.	Open
Customer Meeting Notes	Frank Galdes	Use this project to memorialize any external meeting with cust...	Resolved
General Status	Frank Galdes	Use this project to track our evolving plans - e.g. discussions ...	Resolved
Grab Bag	Frank Galdes	Use this project when you need to send a Ritemail that doesn...	Resolved
RITEPAGE Live Product Demo	Doug VanDyke	Currently, the RITEPAGE product demo is an old version of t...	Open
High Level Strategy - Closing Venture ...	Doug VanDyke	This project will define our High Level Strategy for Closing Ve...	Open
Database Discussions	Dayle Woolston	This project will contain discussions of different database alte...	Open
The September Release 36 31	Frank Galdes	Use this project to discuss issues related to the rapidly evolvi...	Resolved
The Annaourna Release 31	Frank Galdes	Annaourna will be the code name of our release focused on ...	Resolved

Description Documents Team

Discussions 32

46

48

38 Subject 40

42

From 244

Due Date

Status

Competition Section for Exec Summary	4	Doug VanDyke	7/9/2002	Resolved
Create the ePlan	4	Doug VanDyke	7/19/2002	Resolved
RITEPAGE Architecture Diagram	4	Doug VanDyke	7/19/2002	Resolved
Status Check - July 16th Agenda	2	Doug VanDyke	7/16/2002	Resolved
Thoughts on Moving Forward	1	Frank Galdes	7/18/2002	Resolved
Funding Options	6	Frank Galdes	7/30/2002	Resolved
Product Brochure	11	Frank Galdes	11/13/2002	Not Resolved
RITEPAGE Salary Schedules	5	Frank Galdes	8/7/2002	Resolved
Elevator Pitch	10	Doug VanDyke	8/22/2002	Resolved
Another Cut at the Investor Presentation	6	Frank Galdes	8/30/2002	Postponed
The RITEPAGE Exec - 1 Page Summary	10	Frank Galdes	10/18/2002	Resolved
Susan Trainer Meeting Notes	2	Frank Galdes	8/20/2002	Resolved
Pricing Models	8	Frank Galdes	10/16/2002	Resolved
Our Positioning... Random Thoughts...	1	Frank Galdes	8/28/2002	Resolved
Meetings in September	5	Frank Galdes	10/4/2002	Resolved
Triangulating on ROI, Target Market & Pricing Model.	3	Frank Galdes	9/6/2002	Postponed
Interesting Article on Venture Funding	2	Frank Galdes	9/6/2002	Resolved
Exec Summary - The Last Update	3	Frank Galdes	9/18/2002	Resolved
ADMIN	3	Frank Galdes		Idle
Our Latest Investor Presentation	7	Frank Galdes	11/29/2002	Resolved
Another Take at the Executive Summary	10	Frank Galdes	11/15/2002	Resolved
Pricing Model - Please Review	4	Frank Galdes	10/3/2002	Resolved

Outbox 2

BEST AVAILABLE COPY

FIGURE

1A

## RITEPAGE

Synchronize

New Discussion

New Project

Active Discussions History Projects

Overview

Project	Owner	Description	Status
Agenda's from Internal Meetings	Frank Galdes	Use this project for all agendas & meeting notes from internal ...	Resolved
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The September Release	Frank Galdes	Use this project to discuss issues related to the rapidly evolvi...	Resolved
The Annapurna Release	Frank Galdes	Annapurna will be the code name of our release focused on ...	Resolved

Description Documents Team

Discussions

38 Participant	email	Phone Number	Role
Frank Galdes	fgaldes@ritepage.com		
Doug VanDyke	dvandyke@ritepage.com		
Michael Lehman	mlehman@ritepage.com		
Dayle Woolston	dwoolston@ritepage.com		
Craig Krantz	ckrantz@ritepage.com		
dudley@onemail.com	dudley@onemail.com		
fgaldes@yahoo.com	fgaldes@yahoo.com		
fgrace2000@hotmail.com	fgrace2000@hotmail.com		
srb@acm.org	srb@acm.org		
susan@trainerpr.com	susan@trainerpr.com		

Outbox: 2

## RITEPAGE

Synchronize

New Discussion

New Project

Active Discussions

History

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Overview

22

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Project 224

Owner 226

Description 228

Status 230

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Feature Discussions - R1	Frank Galdes	Use this project for any discussions regarding R1 features.	Open
Business Plans	Frank Galdes	Use this project for all of the work we do around business pla...	Open
Competition Watch	Frank Galdes	Use this project to track all of our competitors.	Open
Customer Meeting Notes	Frank Galdes	Use this project to memorize any external meeting with cust...	Resolved
General Status	Frank Galdes	Use this project to track our evolving plans - e.g. discussions ...	Resolved
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The Annadurna Release	Frank Galdes	Annadurna will be the code name of our release focused on...	Resolved

Description

Documents

Team

Discussions

32

62

64

66

38

Filename
<input type="checkbox"/> Product Data Sheet (v7).doc
<input type="checkbox"/> Product Data Sheet (v9).doc
<input type="checkbox"/> RITEPAGE Product Data Sheet.pdf
<input type="checkbox"/> RITEPAGE Product Data Sheet (v12).pdf
<input type="checkbox"/> Ritepage Investor Pres 08-12-02b.ppt
<input type="checkbox"/> Ritepage Investor Pres 08-13-02.ppt
<input type="checkbox"/> Ritepage Investor Pres 08-20-02.ppt
<input type="checkbox"/> RITEPAGE Executive Summary - 1 pager...
<input type="checkbox"/> RITEPAGE Executive Summary - 1 pager...
<input type="checkbox"/> RITEPAGE Executive Summary - 020812...
<input type="checkbox"/> RITEPAGE Executive Summary(v19).doc
<input type="checkbox"/> RITEPAGE Executive Summary(v20).doc
<input type="checkbox"/> Susan Trainer 2002_08_14(v1).doc
<input type="checkbox"/> YearlyBudgetSimplified_r1.xls
<input type="checkbox"/> RitepagePriceListV1.xls

Size	Sent By	Date	D/L
317440	Frank Galdes	9/19/2002 6:45:00 PM	N
320000	Frank Galdes	9/20/2002	N
227161	Doug VanDyke	9/20/2002	Y
227452	Doug VanDyke	9/25/2002	Y
769536	Frank Galdes	8/13/2002	Y
770048	Frank Galdes	8/13/2002	N
902144	Frank Galdes	8/20/2002	N
348116	Frank Galdes	8/13/2002	Y
35328	Frank Galdes	8/13/2002	N
32768	Frank Galdes	8/20/2002	Y
31744	Frank Galdes	10/9/2002	N
36352	Frank Galdes	10/9/2002	Y
26112	Frank Galdes	8/15/2002	N
128000	Frank Galdes	8/20/2002	Y
53760	Doug VanDyke	8/21/2002	Y

Download and Open Attachments from this Project

Download Attachments from this Project

Outbox 2

Figure 1c

## RITEPAGE

Synchronize

New Discussion

New Project

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Overview

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12

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Agenda

Finalize Agenda

View

Manage

Show

My Open Projects

80

## All Open Projects

Project	Owner	Close Date	Priority	Location	Dept	Key
Agenda's from Internal Meetings	Frank Galdes	12/31/2002				
R1 Pilot	Frank Galdes	12/31/2002				
Patent Discussions	Frank Galdes	12/31/2003	2	NA-West	Engineering	
Feature Discussions - R1	Frank Galdes	4/30/2003	2	NA-West	Engineering	
Business Plans	Frank Galdes	4/30/2003	1	NA-West	Business Dev	

## Communication Ritepath

## The Team

Participant	Email	Phone Number	Role
Frank Galdes	fgaldes@ritepage.com		
Doug VanDyke	dvandyke@ritepage.com		
Michael Lehman	mlehman@ritepage.com		
Dayle Woolston	dwoolston@ritepage.com		
Craig Krantz	ckrantz@ritepage.com		

## All RITEPAGE Discussions

Subject	#	From	Due Date	Status
Agendas: R1 Functionality	15	Frank Galdes	7/5/2002	Resolved
DB Values for TYPENAME & STATUS	7	Frank Galdes	7/9/2002	Postponed
Sychronizing New Users - the First Synchronization	11	Frank Galdes	7/31/2002	Resolved
Tagging Ritemails for Future Use	9	Frank Galdes	7/31/2002	Resolved
Controlling Access to Project Info (Co-Manage)	8	Frank Galdes	7/12/2002	Postponed
Focus	1	Dayle Woolston	9/1/2002	Open
Focus Features	1	Dayle Woolston	7/10/2002	Resolved
Inbox	14	Dayle Woolston	7/31/2002	Resolved
RITEPAGE Nomenclature	19	Doug VanDyke	8/30/2002	Not Resolved
RITEPAGE Attachment Architecture	6	Michael Lehman	7/26/2002	Resolved
Editing and/or Retracting RITEMAIL/Replies	4	Michael Lehman	8/22/2002	Postponed
"Premiere" Release Feature List	8	Michael Lehman	9/13/2002	Postponed
rpage editor window commands	4	Craig Krantz	7/31/2002	Resolved
Project & Opportunity States	10	Frank Galdes	9/30/2002	Resolved
REAP Preambles	4	Frank Galdes	7/31/2002	Resolved
Big Ticket Items for R1	6	Frank Galdes	7/31/2002	Resolved

Outbox 2

FIGURE 2A

RITEPAGE

Synchronize

New Discussion

New Project

Active Discussions

History

Projects

Overview

22

90

82

84

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88

Agenda

Finalize Agenda

View

Manage

Show:

My Open Projects

All Open Projects

Project 68

Owner 70

Close Date 72

Priority 74

Location 76

Dept 78

Agenda's from Internal Meetings

Frank Galdes

12/31/2002

R1 Pilot

Frank Galdes

12/31/2002

Patent Discussions

Frank Galdes

12/31/2003

2

NA-West

Engineering

Feature Discussions: R1

Frank Galdes

4/30/2003

2

NA-West

Engineering

Business Plans

Frank Galdes

4/30/2003

1

NA-West

Business Dev

100

102

Communication

107

Ritepath

122

Edit 118

124

Partner Lead Qualification Pro

+ Preliminary Analysis 11

+ Functional Area Buyoff 124

+ Marketing Buy In 12

+ Product Management B

+ Professional Services B

+ Sales Buy In &lt;Help&gt; 11

+ Exec Staff Review

104

120

Functional Area Buyoff

Sales Buy In

Overview

Discussions

People

Status and Documentation

Not Started  
  Closed  
  Blocked  
 In Progress  
  Warning

108

Description

Notes

110

112

106

FIGURE 2 B

## RITEPAGE

Synchronize...

New Discussion...

New Project...

Active Discussions

History

Projects

Overview

90

16

18

20

22

24

View

My Open Projects

Agenda

Finalize Agenda

32

34

06

88

## All Open Projects

Project	Owner	Close Date	Priority	Location	Dept
Agenda's from Internal Meetings	Frank Galdes	12/31/2002			
R1 Pilot	Frank Galdes	12/31/2002			
Patent Discussions	Frank Galdes	12/31/2003	2	NA-West	Engineering
Feature Discussions - R1	Frank Galdes	4/30/2003	2	NA-West	Engineering
Business Plans	Frank Galdes	4/30/2003	1	NA-West	Business Dev

100

102

Communication

Ritepath

Edit

118

122

- Partner Lead Qualification Proc
- ✓ Preliminary Analysis
- Functional Area Buyoff
  - ✓ Marketing Buy In
  - ✓ Product Management B
  - ✓ Professional Services B
  - ✓ Sales Buy In <Help>
- Exec Staff Review

120

101 Functional Area Buyoff  
Sales Buy In

114

116

Overview

Discussions

People

Subject

From

Due Date

<input type="checkbox"/> Agendas: R1 Functionality	Frank Galdes	7/5/2002
<input type="checkbox"/> DB Values for TYPENAME & STATUS	Frank Galdes	7/9/2002
<input type="checkbox"/> Synchronizing New Users - the First Synchronization	Frank Galdes	7/31/2002
<input type="checkbox"/> Tagging Ritemails for Future Use	Frank Galdes	7/31/2002
<input checked="" type="checkbox"/> Controlling Access to Project Info (Co-Manage)	Frank Galdes	7/12/2002
<input type="checkbox"/> Focus	Dayle Woolston	9/1/2002
<input type="checkbox"/> Focus Features	Dayle Woolston	7/10/2002
<input type="checkbox"/> Inbox	Dayle Woolston	7/31/2002
<input type="checkbox"/> RITEPAGE Nomenclature	Doug VanDyke	8/30/2002
<input type="checkbox"/> RITEPAGE Attachment Architecture	Michael Lehman	7/26/2002

33 RITEPAGE Discussions, 0 Unread, 31 Due

You last synchronized RITEPAGE at 2/26/2003 4:07:54 PM

Outbox: 3

104

106

FIGURE 2C

My RITEPAGE Process

Folder: 123456

Disclosure

Folder Details | Team | Documents | Process

Disclosure

- [Step 1: Prep Disclosure](#)
- [Step 2: Prepare Summary](#)
- [Step 3: Set Filing Priority](#)

**Step 2: Prepare Summary**

Status **CLOSED**

[Complete Summary](#)

Description:

Complete the disclosure summary; be sure inventor signs off on summary. Attach completed summary to this step.

Note:

Summary has been completed and is attached.

[Completed Summary](#)

[Clarifying Question on Your Invention](#)

[What Does the "Blue ~~both~~ X" Really Do?](#)

[123456Summary.doc](#)

**CLOSED**

**CLOSED**

142

140

Figure 2D

Synchronize...

New Discussion...

New Project...

Active Discussions 14

History 18

Projects 22

Overview 82

Agenda 84

Finalize Agenda

View 86

Manage 88

All Open Projects 68

Project 84

Owner 70

Close Date 72

Weeks 74

Team 76

Open 78

Total 80

Agenda's from Internal Meetings

R1 Pilot

Patent Discussions

Feature Discussions - R1

Business Plans 100

102

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## Agenda Editor

Send

Preview

Cancel

OK

Cancel

OK

Cancel

162

Project

Feature Discussions - R1

164

Subject

Review Postponed/UnResolved Issues for R1

166

Due Date

Friday, January 17, 2003

168

To

Frank Galdes; Michael Lehman; Dayle Woolston

170

Introductory Comments

172

All

Please review the following items and be prepared to discuss at Friday's weekly meeting.

Conference call 1-800-512-1212 Pass Code 2554, 8:00 a.m. PST.

Thx - fg

Agenda Items

1. Project, Feature Discussions - R1 (Frank Galdes)
  - 1.1 DB Values for TYPE NAME & STATUS (Frank Galdes)
  - 1.2 Controlling Access to Project Info (Co-Manage) (Frank Galdes)
  - 1.3 RITEPAGE Nomenclature (Doug VanDyke)
  - 1.4 Editing and/or Retracing RITEMAIL/Replies (Michael Lehman)
  - 1.5 "Premiere" Release Feature List (Michael Lehman)

Ligue 3B

160

Conference call 1-800-512-1212 Pass Code 2554, 8:00 a.m. PST.

Thx - fg

---

- 1. Project: Feature Discussions - R1 (Frank Galdes)
  - 1.1 DB Values for TYPENAME & STATUS (Frank Galdes)
  - 1.2 Controlling Access to Project Info (Co-Manage) (Frank Galdes)
  - 1.3 RITEPAGE Nomenclature (Doug VanDyke)
  - 1.4 Editing and/or Retracting RITEMAIL/Replies (Michael Lehman)
  - 1.5 "Premiere" Release Feature List (Michael Lehman)

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### **Agenda Details:**

#### **1. Project: Feature Discussions - R1 (Frank Galdes)**

##### **1.1 DB Values for TYPENAME & STATUS (Frank Galdes)**

Date Sent: 7/5/2002

Date Due: 7/9/2002

To: Craig Krantz; Dayle Woolston; Doug VanDyke; Michael Lehman; Frank Galdes

All - this is a section of the database document document. It a proposed set of values for TYPENAME & STATUS for all of the domain model we currently use. We need to think thru how we want to model several of the domain models we will be using in R1 but haven't touched yet. Please read & comment.

## RITEPAGE

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240

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244

246

Reply

Forward

Manage

Unfocus

Find

Show:

All

Unread

Theirs

Due

Mine

248

250

1 Subject

1 #

From

244

Sent

212

Due Date

Project

Subject	1 #	From	Sent	Due Date	Project
RITEPAGE Update	7	Frank Galdes	01/15/03 14:12	1/31/2003	Investor, Customer Meeting Notes
RITEPAGE Server...	2	Michael Lehman	12/17/02 16:26	2/28/2003	e2open
RITEPAGE Server Setup	42	1 Michael Lehman	12/16/02 11:49	1/16/2003	R1 Pilot
RITEPAGE Feedback	0	Frank Galdes	01/23/03 17:01	2/14/2003	Business Plans
RITEPAGE Appliance Pro Forma	4	Frank Galdes	12/10/02 22:44	12/20/2002	Feature Discussions - R1
Project Categories Overview	0	Michael Lehman	02/02/03 20:59	3/2/2003	Business Plans
Product Roadmap & Pricing Considerati...	0	Frank Galdes	03/04/03 22:32	3/14/2003	Value Science
Process for Patent Application	0	Frank Galdes	01/23/03 13:48	1/31/2003	Value Science
Presentations Given to Value Science	4	Frank Galdes	11/14/02 08:23	2/28/2003	
Some Next Steps	0	Michael Lehman	02/01/03 20:01	3/1/2003	

40 Subject: RITEPAGE Update

Project: Investor Customer Meeting Notes

214 To: Frank Galdes, matthew.fisher@bingham.com

216 218 220 222 224 226 228 230 232 234

Description Discussion All Information Participation

http://Attachment//

[Name: Em and Kate.jpg, Size: 167342]

Matt

Thanks for getting back. First the important stuff. Hannah Kate was born on November 20th, a planned C-section, 7 pounds. The first day she developed a breathing problem - so the first 24 hours were dicey. She stabilized by the second day. 7 weeks later she's doing quite well, she's over 10 pounds & delightful. (We still could use more sleep :-...)

matthew.fisher@bingham.com: VIA e-mail 1/16/2003 11:41:58 AM  
Very good. Mike is a great resource for you to have available.

-----Original Message-----

From: Frank Galdes [mailto:fgaldes@ritepage.com]

Sent: Thursday, January 16, 2003 11:38 AM

To: matthew.fisher@bingham.com

Subject: [R] RITEPAGE Update ..... [[C3AE6C8]]

Frank Galdes: 1/16/2003 11:37:15 AM

Talked to Mike at home. Good discussion.

Sierra does not do early stage - they want to find companies w/\$1M in revenues. Had some good advice in our short call. He will point me at investors that do early stage.

65 RITEPAGE Discussions: 0 Unread, 63 Due

You last synchronized RITEPAGE at: 3/13/2003 12:13:21 AM

Outbox: 0

FIGURE 4A

240

250



## RITEPAGE

Synchronize...

New Discussion...

New Project...

Active Discussions

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Projects

Overview

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Reply

Forward

Manage

Unfocus

Find

Show

All

Unread

Theirs

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## RITEPAGE

Synchronize...

New Discussion...

New Project...

Active Discussions

History

Projects

Overview

22 10 12 14

190 192 194 196 198 200

Reply

Forward

Manage

Unfocus

Find

Show: All

Unread

Theirs

Due: 46

Mine

Subject: 40 42 44

Subject	#	From	Sent	Due Date	Project
RITEPAGE Update	7	Frank Galdes	01/15/03 14:12	1/31/2003	Investor, Customer Meeting Notes
RITEPAGE Server...	2	Michael Lehman	12/17/02 16:26	2/28/2003	e2open
RITEPAGE Server Setup	1	Michael Lehman	12/16/02 11:49	1/16/2003	R1 Pilot
RITEPAGE Feedback	0	Frank Galdes	01/23/03 17:01	2/14/2003	
RITEPAGE Appliance Pro Forma	4	Frank Galdes	12/10/02 22:44	12/20/2002	Business Plans
Project Categories Overview	0	Michael Lehman	02/02/03 20:59	3/2/2003	Feature Discussions - R1
Product Roadmap & Pricing Considerati...	0	Frank Galdes	03/04/03 22:32	3/14/2003	Business Plans
Process for Patent Application	0	Frank Galdes	01/23/03 13:48	1/31/2003	
Presentations Given to Value Science	4	Frank Galdes	11/14/02 08:23	2/28/2003	Value Science
Some Next Steps	0	Michael Lehman	02/01/03 20:01	3/1/2003	

Subject: RITEPAGE Update

Project: Investor, Customer Meeting Notes

To: Frank Galdes; matthew.fisher@bingham.com;

Status: Open

Sent: 01/15/2003

Due: 01/31/2003

From: Frank Galdes

Description Discussion All Information Participation

<http://Attachment/>

[Name: Em and Kate.jpg, Size:167342]

Matt

Thanks for getting back. First the important stuff. Hannah Kate was born on November 20th, a planned C-section. 7 pounds. The first day she developed a breathing problem - so the first 24 hours were dicey. She stabilized by the second day. 7 weeks later she's doing quite well, she's over 10 pounds & delightful. (We still could use more sleep ;)...

With regards to Garage, we are working w/Don Sanders (a reference to a reference...) - he has a relationship with Bill Reichert. My thinking is to contact Mike once we have a bit more traction with Garage (and Don).

Your offer to incorporate for \$1K is generous and I appreciate it. Money is tight - on the personal front, having number 2 has pushed things a little harder. On the business front other expenses are coming up, e.g., we've only filed provisional patents, so w...

65 RITEPAGE Discussions 0 Unread, 63 Due You last synchronized RITEPAGE at 3/13/2003 12:13:21 AM

Outbox: 10

FIGURE 4b

File Edit View Insert Format Tools Actions Help

From: Sam Galdes  
To: fgaldes@ritepage.com  
Cc:  
Subject: [R] Updated RITEPAGE Application ..... [[99D262C]]

Sent: Tue 11/26/2002 4:23 PM

258

M

**RITEPAGE Discussion Update** *260*  
**Number of replies: 7**

---

**Sam Galdes:** 11/26/2002 4:18:38 PM

mike  
I am still waiting for a download file without "exe" in the title

---

**Michael Lehman:** 11/26/2002 3:19:36 PM

Sam,  
I sent the ZIP using regular email.

The ESP (RITEPAGE Email Sync Processor) has been moved from ritepage.com to ritepage.net so you can now start sending RITEPAGE messages to whomever, when you're ready.

- Michael

p.s. Please let me know when you've got the updated application installed.  
Thanks.

---

**Sam Galdes:** VIA e-mail 11/26/2002 2:55:51 PM

The link you provided was not active so I copied it, brought up IE, and pasted the link in the address space. I received the same error condition.

FIGURE 4 E

File Edit View Favorites Media Help

Address: http://ritepage.net/edit.aspx?project=xy43983xz&sf\_activity=189x9h45

Go

Back Forward Stop Refresh

United Document Method Internet Explorer

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Fig. 4F

Save

Cancel

Subject: Required Product Features for Big Aussie Wireless Deal

 Change Due Date Close this Discussion Reopen this Discussion

Select a New Due Date for this RITEPAGE Discussion

Friday, January 24, 2003

FORMAT

Please provide a brief comment explaining why you changed the Due Date.

hamsa501@netscape.net: VIA e-mail 1/13/2003 5:44:02 PM

Charley - I will be travelling for the next week or two, so if I am a bit slow in responding, I will apologize in advance.

charleyhammond\_demo1@yahoo.com: VIA e-mail 1/13/2003 5:37:02 PM

Frank- thanks for the intro

Henry- we do have a spec, it a bit rough. I will dig up a copy and send it to you.

Charley

hamsa501@netscape.net: VIA e-mail 1/13/2003 5:36:02 PM

Charley - in this latest release we have built quite a bit of infrastructure to support mobile devices. To understand what you need we would need to see a more rigorous spec.

FIGURE 54

Save

Cancel

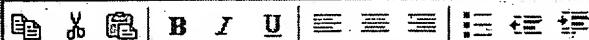
Subject: Required Product Features for Big Aussie Wireless Deal

 Change Due Date Close this Discussion Reopen this Discussion

Select How You Want to Close this RITEPAGE Discussion

- Closed
- Postponed
- Not Applicable
- Not Resolved

Please provide a closing summary. Note that this summary will be published in system reports.



hamsa501@netscape.net: VIA e-mail 1/13/2003 5:44:02 PM

Charley - I will be travelling for the next week or two - so if I am a bit slow in responding, I will apologize in advance.

charleyhammond\_demo1@yahoo.com: VIA e-mail 1/13/2003 5:37:02 PM

Frank - thanks for the intro.

Henry - we do have a spec, it a bit rough. I will dig up a copy and send it to you.

Charley

hamsa501@netscape.net: VIA e-mail 1/13/2003 5:36:02 PM

Charley - in this latest release we have built quite a bit of infrastructure to support mobile devices. To understand what you need we would need to see a more rigorous spec.

FIGURE 5B

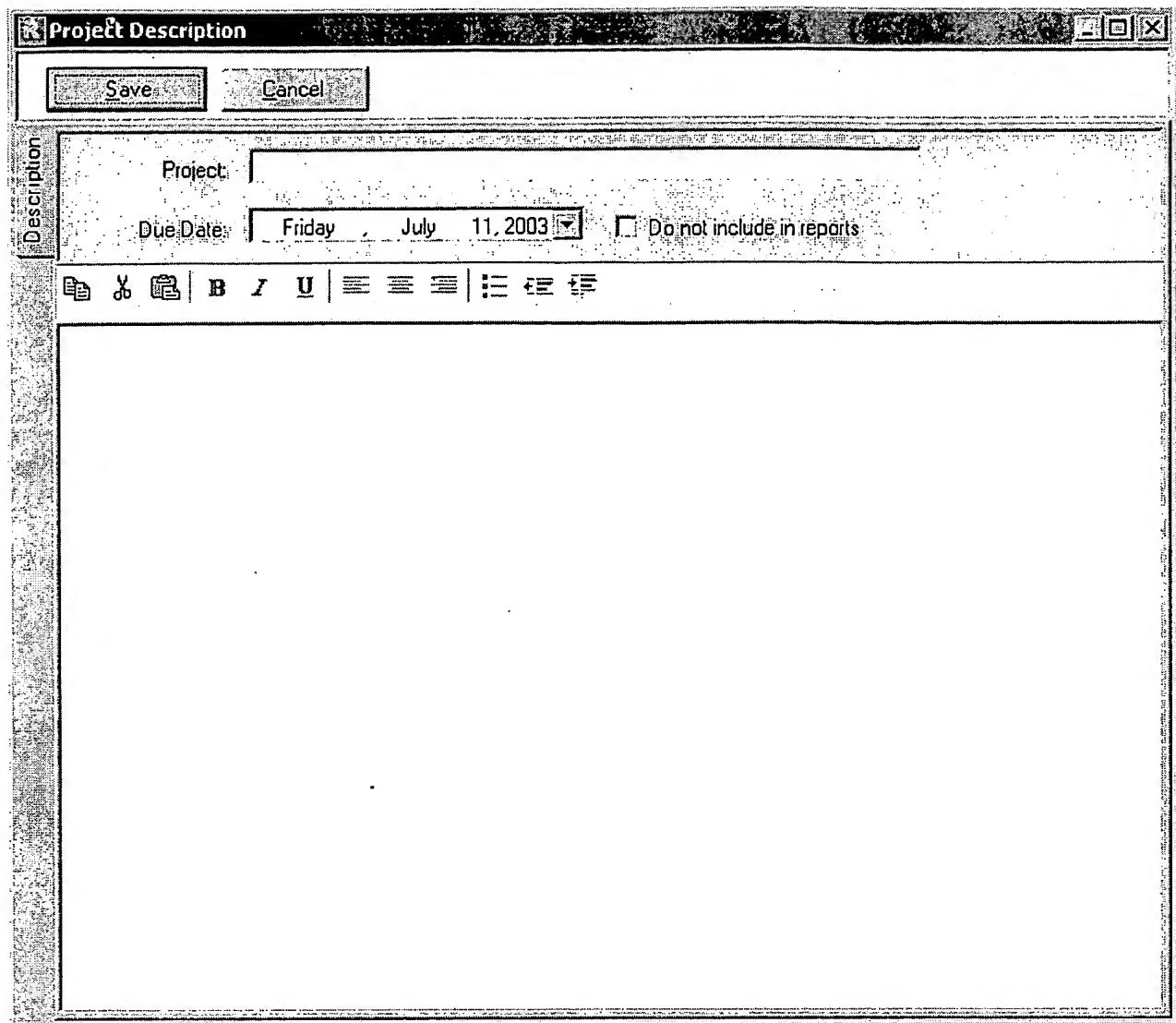


FIGURE 6A

# My RITEPAGE New Report for Frank Galdes

Saturday, July 12, 2003 2:55 PM

Print

This is private do not publish in reporting system.

RITEPATH: <No RITEPATH Selected>

Scope:  
 -None-

Type:  
 Track:

-None-

Track:

Due Date:

(Use mm/dd/yy or mm/dd/yyyy)

To:

Description:

Report

This is private do not publish in reporting system.

RITEPATH: <No RITEPATH Selected>

Scope:  -None-  Track:  -None-

Type:  Track:  -None-

Due Date:  (Use mm/dd/yy or mm/dd/yyyy)

To:

Description:

Figure 6B

RITEPAGE Discussion Editor

Send Save Cancel

Project: Feature Discussions - R1

Subject:

Due Date: Friday July 11, 2003 Status: DRAFT

To:  Select

Do not send via email  Do not allow this discussion to be forwarded in RITEPAGE

Description

Attachment

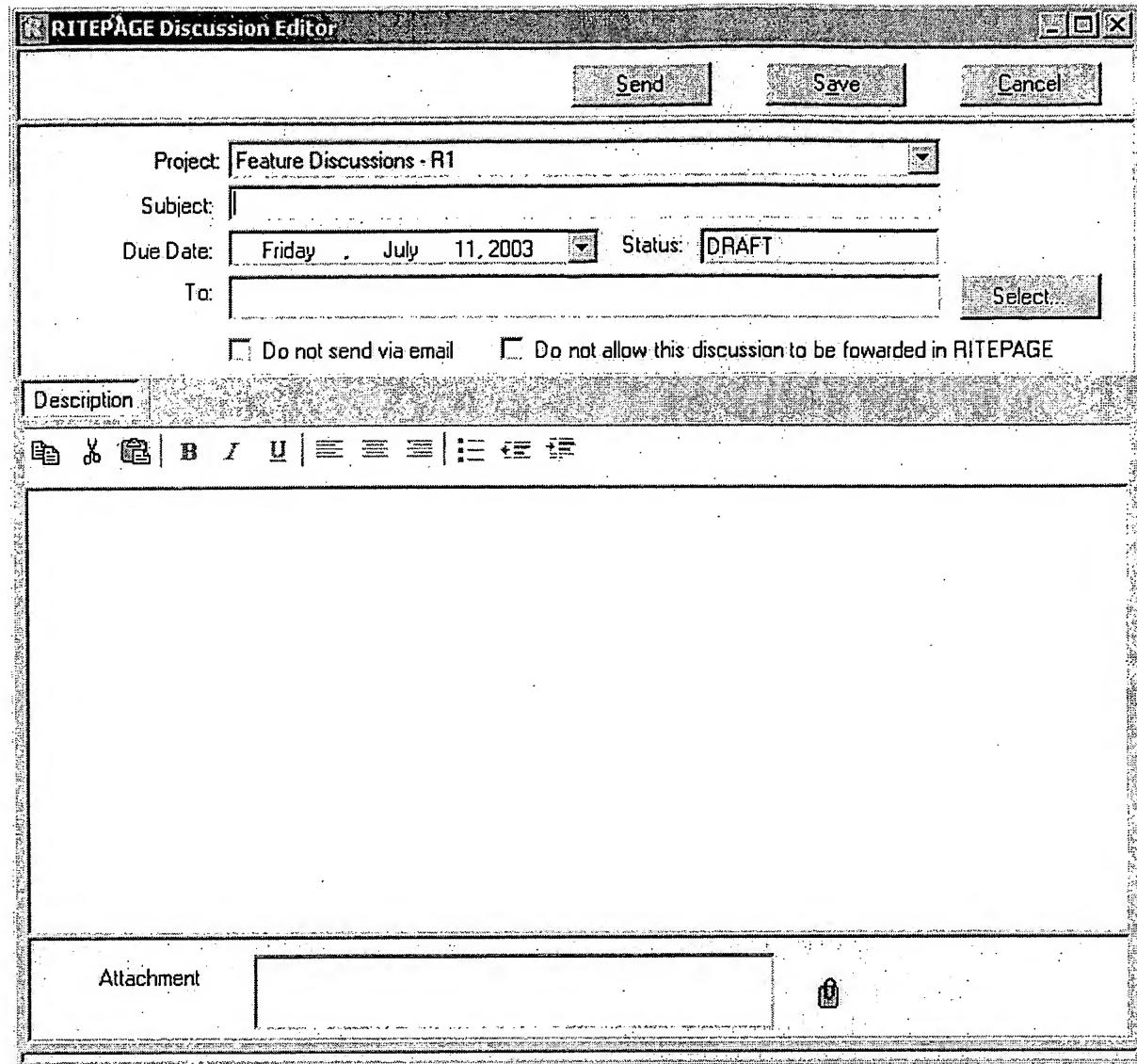


FIGURE 7

A screenshot of Microsoft Outlook 2003. The main window shows an open email from 'Rich Claar' with the subject '.NET Solutions Services'. The message body contains several links to 'New Listings' and 'Hot Topics'. Below the message, a list of 'Deleted Items' is visible, including subjects like 'The Motley Fool', 'The Daily RITEPAGE', and 'My RITEPAGE Discussions'. The 'Deleted Items' folder is currently selected, showing 2 items. The ribbon at the top has tabs for File, Home, Insert, Page Layout, and References. The 'File' tab is selected, showing options like 'New', 'Personal Folders File (.pst)', 'View', 'Favorites', 'Tools', 'Actions', and 'Help'. The 'Deleted Items' folder is highlighted in the left sidebar.

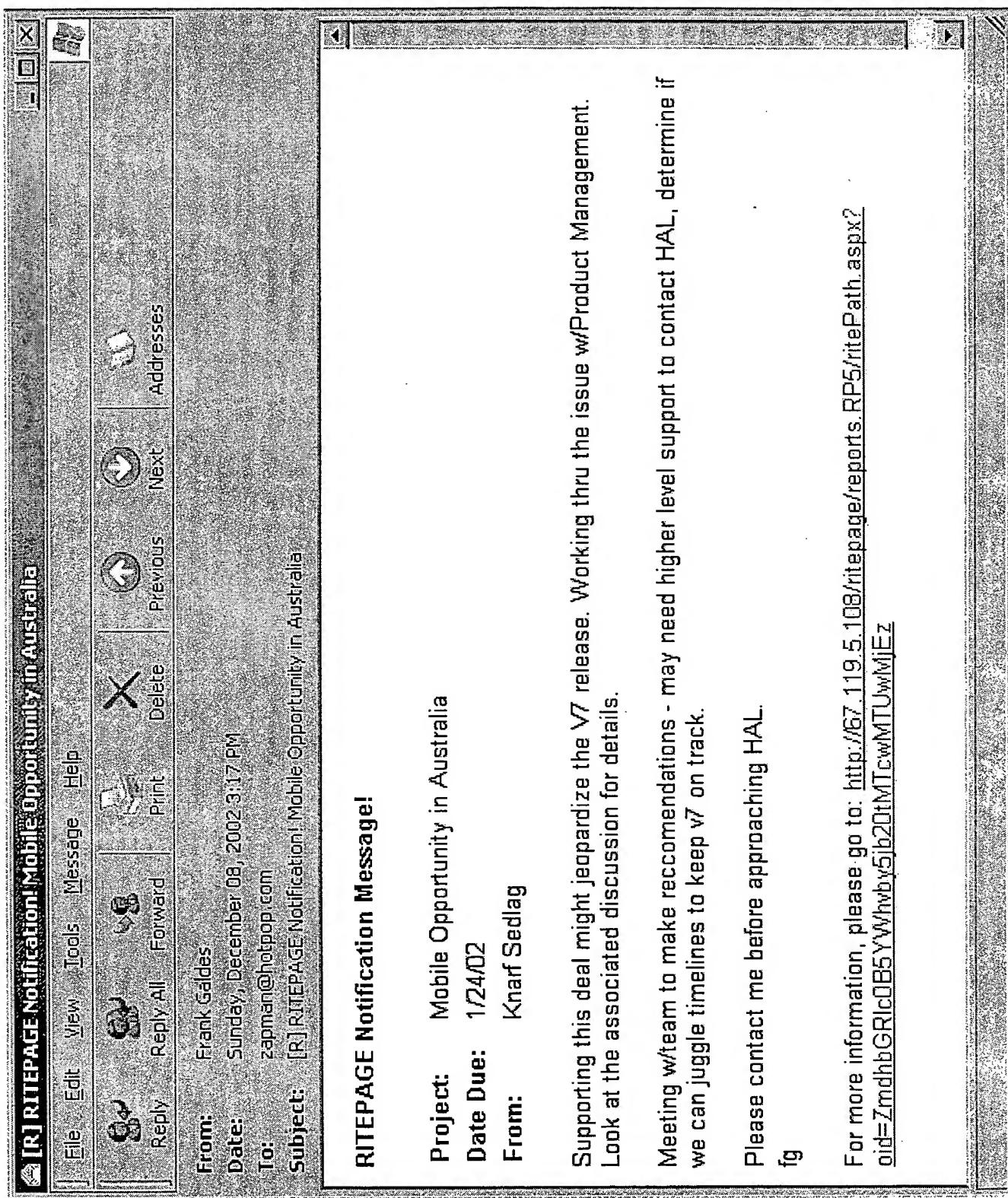


FIGURE 8B

Project	Owner	Process Name	Process Stage	Due Date	Weeks Active	Participants	Open Activities	Overtime Activities	Closed Activities
Licensing the Northwind System Kernel	Knarr Sedlag	Licensing Process	5: Finalize	09/19/02	9	6	2		3
Q3 Key Performance Measures	Frank Gaides	-	-	09/30/02	3	9	3		6
Moving to Building 257	Frank Gaides	-	-	09/30/02	13	17	3	1	19
2002 Performance Reviews	Frank Gaides	-	-	10/30/02	3	9	3		6
Patent App - Fine Tuning Service Level Agreements	Knarr Sedlag	Patent Acquisition	5: Finalize	11/19/02	27	17	3	1	19
Contact Center Patent Infringement	Knarr Sedlag	Patent Infringement Analysis	3: Detailed Analysis	12/30/02	7	9	3		6
Print IP Negotiation	Ed Furi	Licensing Process	2: Engage Client	2/19/03	9	6	2		3
Patent App - Multiple Communication Channels & CRM	Knarr Sedlag	Patent Acquisition	2: Engage Client	2/19/03	9	6	2		3

FIGURE 9A

RTT EPAGE Reports Microsoft Internet Explorer

File Edit View Favorites Tools Help

② Send

Process Activities Team Documents Team Discovery Team Demographics Activity Lifecycle

## Contact Center Patent Infringement

Project Owner KnarrSedlag

Start Date 7/9/02

Projected Close 12/30/02

Date

Total Participants 7

Process Name Patent Infringement Analysis

Description Investigate potential patent infringements in the contact center market segment - with special focus on

### Step 4: Detailed Analysis

Process Steps: Initial Evaluation | Initial Analysis | Detailed Analysis | Assertion Plans

Step Name	Detailed Analysis	Step Index
Status	Blocked	3

### Check List Items

Evaluation Detail Plan

Note

The budget for evaluating the software exceeds typical allocation. It's currently estimated at \$115,000.

I've included the latest Rev of the Eval Detail document, and the RTT EPAGE discussions that apply.

Please advise

Detailed Plan

Patent Infringe Detail Plan Multiple Chan (v4).doc

Access to a Hotel Switch

Links >>

PatentInfringementDetailedPlan.ec

Patent Infringe Detail Plan Multiple Chan (v4).doc

Open

Figure 9B

# Solution Configuration

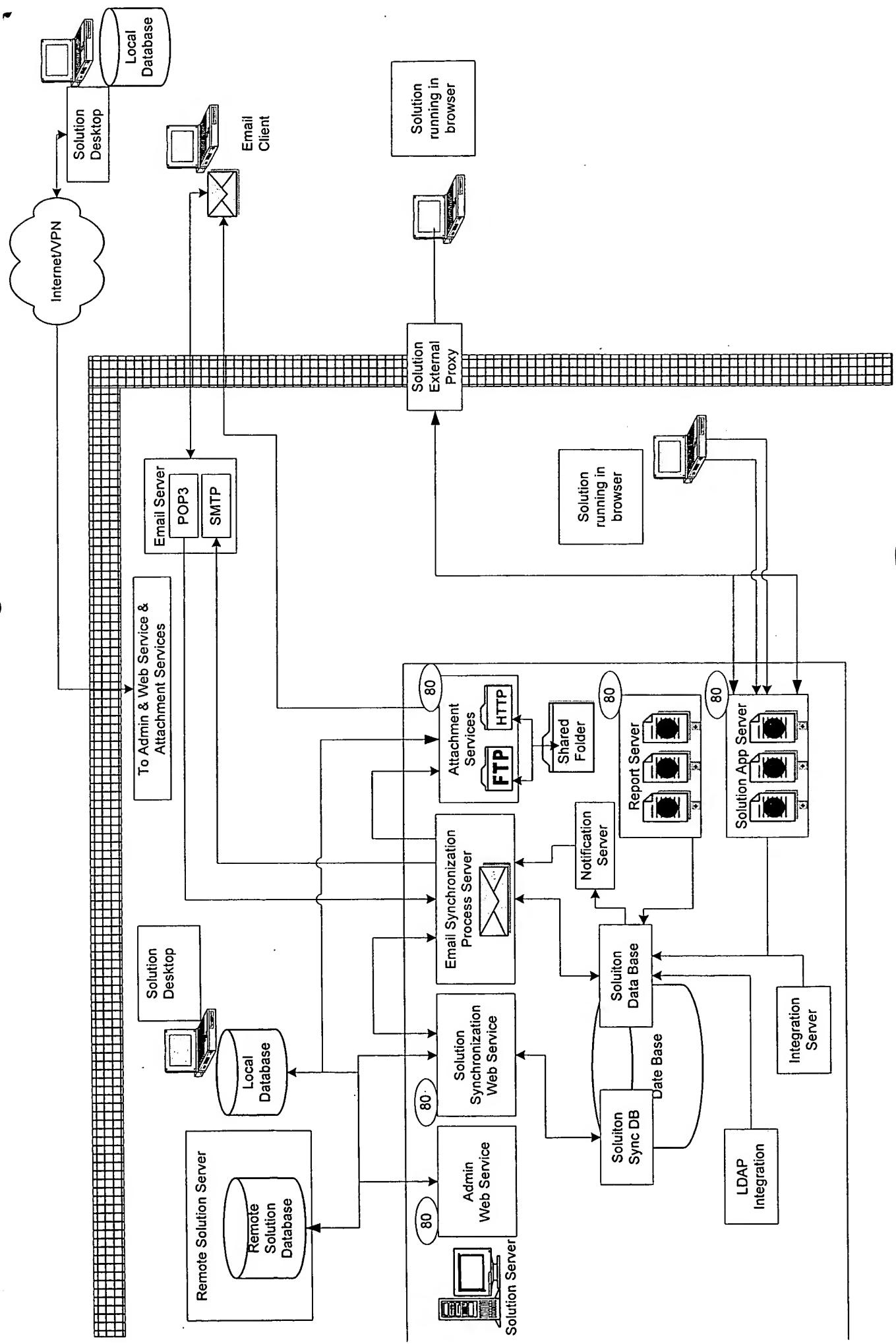


Figure 10

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